

Instrucciones para la recuperación de la contraseña (password) para el Padre/Guardián

(Los estudiantes y el personal no pueden recuperar la contraseña a través de Skyward)

1. Haga clic en: “Forgot your Login/Password”

SKYWARD®
KLEIN ISD
Skyward Production Environment

Login ID:

Password:

[Forgot your Login/Password?](#)

05.16.10.00.03

Login Area:

2. Escriba el correo electrónico que está ligado a su cuenta de Skyward o el nombre de usuario (Login)

Clic “Submit”

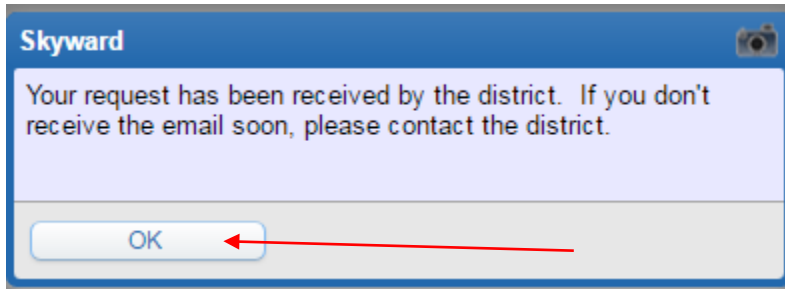
SKYWARD®

Forgotten Login/Password Assistance

Please enter your email address or user name. If it matches the email or user name the district has on file, you will be sent an email containing your login and a link that can be used to reset your password.

Email or User Name:

3. Clic OK y revise su correo electrónico para encontrar un enlace para restablecer su contraseña.



Abajo encontrará una muestra del correo electrónico que usted debe recibir si se localiza su cuenta.

4. Haga clic en el enlace para reestablecer su contraseña

From: <donotreply@kleinisd.net>
Date: October 27, 2016 at 7:55:07 AM CDT
To: <ksmith@email.com>
Subject: **Forgotten Login/Password Assistance**
Reply-To: <donotreply@kleinisd.net>

We received a request to reset the account associated with this email address. If you made this request, please follow the instructions below.

If you did not request to have your account reset you can ignore this email.

K Smith

Login: [ksmith](#)

Click or paste the following link to reset your account:

<https://skyward.kleinisd.net/scripts/wsisa.dll/WService=wsEApplus/skyportexpired.w?id=275923&dc=2457690&tc=28487&lg=jsoto1&enc=aMjoPpiPViaaDfZk&hforgotLoginPage=seplog01>

5. Escriba su nueva contraseña

Clic "Submit"

A screenshot of a web form titled "Forgotten Login/Password Assistance". The subtitle says "Please enter a new password." The form contains two text input fields: "New Password:" and "Confirm New Password:". To the right of these fields is a "Submit" button. Below the input fields, there are two dropdown menus: "Minimum Password Length:" set to "6" and "Number of Passwords Before Reuse:" set to "0". At the bottom of the form, it says "Name Used As: GUARDIAN". A red arrow points to the "Submit" button.